

# BARNSLEY METROPOLITAN BOROUGH COUNCIL

**Central Area Council Meeting:**

**9<sup>th</sup> May 2016**

**Report of Central Area Council Manager**

## COVER REPORT

### Central Area Council – Performance Management Report- January 2016- March 2016

#### Recommendations

It is recommended that:

- 1. Members note the contents of the Performance Management Report attached at Appendix 1.**

#### Background

A comprehensive Central Area Council Performance Report for the period January to March 2016 (Quarter 4) has been produced and is attached at Appendix 1.

The 2016/2017 Quarter 1 (April - June 2016) report will be brought to the meeting on 5<sup>th</sup> September 2016.

#### Performance Management Report (attached at Appendix 1)

**Part A** of the Central Council Performance report provides Central Council members with an aggregate picture of how all the Central Council contracted services, 1 Service Level Agreement (SLA), Central Working Together Fund projects and the 3 new Youth Programme Services have and are contributing to the achievement of each of the three Central Area Council's agreed outcomes and social value objectives.

The information provided in Part A reflects information gathered from contract/SLA start dates up to the end of Quarter 4 (31st March 2016).

Members are asked to note that although the Core Assets contract ceased at the end of July 2015, the performance up to that date continues to be captured in this part of the report.

#### **Contracted Service Providers:**

- RVS – Reducing loneliness and isolation in older people
- YMCA- Improving health and wellbeing of children aged 8-12 years
- Kingdom Security Ltd- Environmental enforcement
- Twiggs Grounds Maintenance Ltd.

**Service Level Agreement:**

- BMBC-Safer Communities Service –Providing a Private Sector Housing Management and Enforcement service

**Central Working Together Fund Providers:**

- Exodus Project
- BCDP
- Hope House Hub
- Homestart
- Higham Cricket Club
- Penny Pie Park

**Youth Programme (for 13-19 year olds) Providers:**

- Addaction
- Exodus
- YMCA

**Part B** provides Central Council members with a summary performance management report for each of the contracted services, SLA, and Youth Programme Services, up to the end of 2015/16 Quarter 4 (31st March 2016). The report provides RAG ratings plus updated information from all Central Area Council Providers, following submission of their quarterly reports and subsequent quarterly contract monitoring/management meetings.

In addition to the information provided in the summary reports, more detailed information is available on request, including at least two case studies with photographs for each contracted service, and some performance data on a ward basis.

The final part of the report provides Central Council members with background information and an update on progress to date for each of the 3 Youth Programme projects.

No RAG ratings have been provided for these projects at this stage. This information will however be provided in the next report which will be considered at the Central Area Council meeting on 5<sup>th</sup> September 2016.

**Performance Report –Issues**

**The 4 ongoing Central Area Council contracts and the Service Level Agreement with BMBC's Safer Communities Service** continue to perform satisfactorily with no significant issues identified.

**The 3 Youth Programme Projects have also got off to a very positive start.** RAG ratings will be included as part of the next Central Area Council Performance report.

**Appendices**

**Appendix 1: Central Council Performance Management Report- November 2015**

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25/04/16